

Ashley Colburn

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Title: *Transitions of Care: A New Approach to Patient Care Business*

Transitions of care teams with a focus on medication management have been shown to improve patient health outcomes. This business plan supports the notion that implementing a pharmacist led transitions of care service at Hoffman Estates Community Based Out-Patient Clinic (CBOC) will lead to better health outcomes for our veterans. The Veterans Affairs (VA) healthcare system is the ideal place to utilize pharmacists as leaders on transitions of care teams because of the innovative Patient Aligned Care Team (PACT) model that integrates all health care providers together to make clinical decisions for patients. With the help of the team at Hoffman Estates CBOC, we have created a standardized protocol to allow for consistent continuity of care within the out-patient clinic.